

## Act on Specified Commercial Transactions

|                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Seller                                | Himeji Convention & Visitors Bureau                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Travel Agency Serve<br>License number | 兵庫県知事登録旅行業 地域- 8 2 2 号<br>from 2022.4.18 to 2027.4.17                                                                                                                                                                                                                                                                                                                                                                                                      |
| Representative                        | Chairman Toshijiro Saiki                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Address                               | 68 Honmachi, Himeji, Hyogo 670-0012                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Contact                               | Please contact us at the phone number or email address below.                                                                                                                                                                                                                                                                                                                                                                                              |
| Tel                                   | +81-79-222-2285                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Reception hours                       | 9:00 a.m. to 5:00 p.m.                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Email                                 | guide@himeji-kanko.jp                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Website                               | <a href="https://visit-himeji.com/en/">https://visit-himeji.com/en/</a>                                                                                                                                                                                                                                                                                                                                                                                    |
| Product price                         | Prices differ according to the product, please refer to the product pages for prices.                                                                                                                                                                                                                                                                                                                                                                      |
| Shipping fee                          | None                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Other fees that apply                 | Communication costs related to internet connection will apply.                                                                                                                                                                                                                                                                                                                                                                                             |
| Delivery of products                  | <p>-There are two types of products: one that is finalized at the time of registration, and one that is finalized after we receive your registration and we notify our customer.</p> <p>-For ticket registrations, the registration confirmation email sent to you after registration will be your ticket. Please bring this confirmation email with you on the day of participation.</p> <p>-For further details, please refer to each product pages.</p> |
| Payment method                        | Credit card (advance payment) only.                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Payment due date                      | Credit card: Payment is made at the time of registration. Please ask your credit card company for the billing date.                                                                                                                                                                                                                                                                                                                                        |
| Regarding changes                     | If any changes to your registration occurs, please contact us by email or phone.                                                                                                                                                                                                                                                                                                                                                                           |

|                                                                 |                                                                                                                                                                                                      |
|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Registration period and total amount available for registration | The registration period and the total amount available for registration depends on the product and plan. Please refer to the product page and select the desired plan to check this information.     |
| Cancellations                                                   | <p>-For cancellations, please contact us by email or phone.</p> <p>-For fees and any conditions that apply to cancellations, please refer to our cancellation policy noted on each product page.</p> |
| Other                                                           | In the case a lawsuit between our customer and company arises, Kobe District Court shall have the exclusive jurisdiction of the first instance.                                                      |